



**StayALERT**  
Employee Safety Program

*You are the eyes in helping keep your county safe!*

# FAQ Sheet

## How are urgent reports handled?

All urgent reports are sent to the county primary contact immediately upon receipt. An On-Duty Monitor will call the primary contact and continue to make their way down the list of county contacts to ensure that urgent reports are received.

## What is the standard response time for reports?

Urgent reports are handled immediately. All other reports are sent to the county primary contact within four hours if received during business hours. Non-urgent reports received outside of business hours will be sent to the county primary contact upon the start of the next business day.

## Who should be the county points of contact?

It is up to the county to determine who should be the primary, secondary and back-up contact for StayALERT.

## How is utilization encouraged at the county?

Members with active utilization are ones who actively talk about StayALERT with their employees. It is key for county stakeholders to be engaged with the program and actively draw attention to StayALERT reporting features.

## What information is shared with the county from reports sent to StayALERT?

All information shared in reports is passed on verbatim to the county. On-Duty Monitors will do their best to gather as much information as possible to be shared with the county for their handling.

## Are all reports anonymous?

Not all reports that come through StayALERT are anonymous. It is up to the reporter on how much information they want to share about their identity. Whatever information is shared will be passed on to the county.

## Does StayALERT provide any counseling to users?

StayALERT does not offer counseling. StayALERT is to be used as a reporting tool to facilitate information sharing.

## When would StayALERT contact local law enforcement?

For each report, StayALERT will make every effort to reach out to county contacts first. If every opportunity is taken to notify the county contacts and On-Duty Monitors are still unable to make contact, local law enforcement will be contacted when the nature of the report is deemed necessary for immediate action.

## Does StayALERT function like 911?

StayALERT is not a substitute for reporting an emergency. Please call 911 or your local police, fire or EMS if there is an urgent situation.



**Call or Text:**  
1-206-406-6485



**Report Online:**  
[www.countystayalert.info](http://www.countystayalert.info)



**Send an E-mail:**  
[report@stayalert.info](mailto:report@stayalert.info)

StayALERT is provided by:



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Employee Safety Program  
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StayALERT is administered by:

